

Moving to

New Zealand

Transworld International Removals

Welcome to Transworld International Removals and New Zealand or Aotearoa (Land of the Long White Cloud) as it is referred to in Maori.

Transworld is a New Zealand owned and operated company specialising in international removals of household and personal effects, private motor vehicles and corporate relocations worldwide. When moving internationally, not only do you need to choose a reputable company to pack and ship your worldly possessions, but you also need to know that they will be in safe hands when they arrive in New Zealand.

Transworld was established in 1994 so has years of dedicated experience in this specialised industry ensuring your relocation runs smoothly door to door. We have an active quality assurance programme ensuring we offer the very best service at all times. This includes membership of the NZOMA (New Zealand Overseas Movers Association), BAR (British Association of Removalists), International Association of Removalists (IAM) and most importantly FIDI (Federation of International Furniture Removers) based in Brussels.



FIDI is the world governing removal association who require quality and financial criteria that are among the highest in the world. All Transworld branches follow our quality assurance programme with the Auckland head office having their compliance procedures regularly audited by Ernst & Young, checking 453 areas for quality including staff training, removal resources and financial stability. With this we can assure you that with Transworld you are choosing a removal company that meets the highest standards. Transworld is equipped to accommodate all your removal requirements having trained staff, a modern fleet of vehicles and Customs Bonded warehousing.

Our Service

With most imports, Transworld will deal directly with New Zealand Customs and the Ministry of Primary Industries (MPI) on your behalf. We will ensure the provided forms are completed and supporting documents are supplied. Along with the clearance procedures Transworld will arrange all of the logistics right through to the unpacking of your goods at your new home.

There are many additional services we can offer to assist in making your relocation easier including: marine insurance, storage, house cleaning prior to delivery, maid service - some of these services may be at an additional cost depending on your contract.



"Your Pathway to the World"

Customs

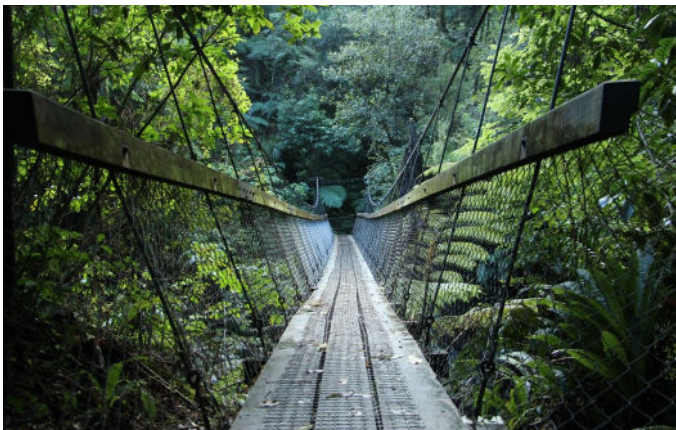
Personal Effects

To clear your goods through customs you will need to complete the NZ Customs [Customs & Quarantine Declaration](#). If you are a first time immigrant with the authority to take up permanent residency, a returning New Zealander who has been absent for more than 21 months, or an immigrant with a work permit for more than one year, your household and personal effects will be admitted Duty and GST free. However, you must have owned and used them prior to shipping, they must be for your personal use and not be of a commercial or business nature, unless they are tools of trade.

For importers that do not fall under the above categories Duty and GST will be applicable. All importers who qualify for the concessionary entry and who are not going to be present at the time their goods arrive in New Zealand, must provide a copy of their air ticket (arrival ticket) as proof that they are arriving within 6 months.

If you are a NZ resident returning within 21 months of leaving NZ you will be required to pay Duty and GST on all items acquired overseas (excluding clothing, footwear, jewellery and toiletries intended for your own use).

Proof of export will be required for items originally shipped from New Zealand, purchase receipts/invoices will be required for those items purchased overseas. To avoid delays with the customs process, it is recommended that these documents are carried in hand luggage and not contained in your shipment.



Regardless of your status on arrival into NZ - alcohol and cigars, arriving separately from yourself will incur Duty and GST. Having said this, where proof can be provided that wine is part of a collection, duties and taxes will not be incurred. Cigarettes, tobacco leaf products and pipe tobacco is prohibited unless a permit is obtained with NZ Customs.

Legacies can be imported by New Zealand domiciled residents if it can be proved that it is a genuine bequest and the recipient is a legal beneficiary. Verified by obtaining a statutory declaration, a copy of a Will & Death Certificate or letter from a Solicitor or Trustee handling the estate. The legacy cannot be used for trade or business purposes and is treated as a commercial shipment which has an additional commercial clearance fee.

Motor Vehicles

Tax free concessionary entry for motor vehicles is available to immigrants taking up permanent residency for the first time and returning NZ residents that have been absent from NZ for more than 21 months. [To qualify](#) you need to have owned and used the vehicle for more than 1 year prior to export and sign a deed of undertaking that you will not sell the vehicle within 2 years of its arrival in NZ. All other import situations will attract Customs GST at 15% on the Customs Value (purchase receipt, cost of freight and cost of insurance) FAQ: [Can I ship my vehicle to New Zealand?](#) Documents required for Customs: Passports, invoice receipt showing total price paid and date of purchase, registration papers or Certificate of Permanent Export (UK), Certificate of Title (USA), or De-registration Certificate (Japan), invoice showing export costs (Japan), invoice showing freight costs and insurance to NZ, odometer reading at time of importation into NZ. Documents will need to include the make, model, cc rating of engine, VIN, chassis number, year of manufacture. **Do not leave any documents in the vehicle and do not pack personal belongings in your vehicle.**



Structural Inspection - All road going vehicles will require a structural inspection which is conducted at Transworld's facility by an NZTA (New Zealand Transport Agency) authorized inspector.

Compliance - To ensure that your vehicle will comply with the stringent New Zealand Road Transport regulations prior to export, information can be found at [NZ Transport Agency](#). If you ship the vehicle to New Zealand and it does not comply, you will need to export the vehicle back out of New Zealand at your expense. Left hand drive vehicles have restricted entry.

Registration - Registration is the last part of the process, where the vehicle is registered to be driven on the road, road tax is paid and the vehicle issued with new license plates. This can be done at the [AA](#), [VTNZ](#) or [VINZ](#).

Firearms

Firearms are heavily restricted and a [NZ Police](#) permit and Firearms License will be required. Firearms will be inspected by NZ Customs prior to the whole shipment being released (make sure all guns are stowed close to the container doors, packed together and identifiable). Toy, ornamental, decommissioned and antique guns will be treated as though they are working firearms until they have been inspected by Customs. NZ Customs will detain firearms until permits and licenses are produced.

Quarantine

Personal Effects

New Zealand relies heavily on the exportation of agricultural products around the world. It is important to ensure that the pests and diseases affecting other countries do not make it onto our shores. Quarantine charges, including examination and treatment fees, are usually in addition to your original removal quotation. The charges are dependent on where the shipment originated from, what specific items quarantine need to inspect/treat and the total quantity of the shipment.

MPI (Ministry of Primary Industries) require that you declare goods that are of a Biosecurity risk on the following form: [Customs & Quarantine Declaration](#). Additionally, voluntary completion of the [MPI Supplementary Declaration](#) will assist MPI in assessing your shipment for further inspection.

Being prepared prior to shipping will minimize the probability of your goods being treated and may avoid additional examination and treatment costs.

Generally, all items normally used outside will be examined to make sure they are free from soil/contaminants, so make sure they are thoroughly cleaned. Ensure that your vacuum cleaner is thoroughly cleaned, the bag emptied or disposed of. If you have several items of interest to MPI, make sure they are easily identified on the inventory and/or packaged in the same carton.

While the Prohibited and Restricted list (page 4) identifies most of the common threats to New Zealand, the list is not exhaustive. If you are unsure about a particular item please contact Transworld's import team or visit our website: Moving to NZ/FAQ: [Will my belongings be subject to quarantine?](#)



Pets

There are certain requirements that must be met before animals can be imported. In most cases an Import Permit will be required with a quarantine period also necessary. However, this is not required for domestic dogs and cats imported from Australia. For further information on the importation of pets into NZ see our website: Moving to NZ/FAQ [Can I move my Pet to NZ?](#)

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Motor Vehicles

All vehicles imported into New Zealand are subject to a MPI inspection by a Quarantine Officer. This inspection must be undertaken at an approved Transitional Facility. All Transworld depots are approved Transitional Facilities. Quarantine charges, including examination and treatment fees, are usually additional to your original removal quotation.

It is advisable to clean the vehicle prior to shipping, paying particular attention to: the underside, wheel arches, bonnet, behind windscreen wipers, boot and interior to ensure all are free from soil and other likely contaminants like leaves, grass or seeds. If contaminants are found, MPI will direct the vehicle to be cleaned by a quarantine approved treatment facility.



Brown Marmorated Stink Bug (BMSB)

MPI needs your help to make sure these invasive bugs do not enter New Zealand. These bugs would have a devastating effect on New Zealand horticulture if established.

What can you do? If you have been in Asia, North America, Chile, or Europe, check your goods before having your shipment packed and loaded into the container for the Brown Marmorated Stink Bug. Adult stink bugs can hide in cracks and crevices so pay extra attention in these areas. When the goods have been delivered to you in New Zealand and you think you've found a Brown Marmorated Stink Bug, catch and contain it and call MPI immediately on 0800 80 99 66.



What does it look like?

Adults are about the size of a \$1 coin and have: white banding on the antennae, alternate black and white markings on the abdomen, eggs that are light green, barrel shaped, and found in clusters of 20 to 30.

For more information review the [MPI BMSB Fact Sheet](#) and the [Short BMSB Video](#)

Customs

Prohibited Items	Restricted Items
<p>Objectionable/Indecent articles of any kind in any format including printed or recorded.</p> <p>Tabacco products/leaf cigarettes, pipe & hand rolling tobacco</p> <p>Controlled drugs of any kind, including but not limited to LSD, methamphetamine, heroin, cocaine, cannabis, ecstasy, steroids DHEA or performance enhancing drugs. Drug paraphernalia and utensils whether used or not.</p> <p>Weapons including flick knives, daggers, swordsticks, knuckle dusters, double sided knives and swords or replica weapons.</p>	<p><i>These items will require inspection and approved permits</i></p> <p>Firearms must meet NZ criteria and have a permit to import issued by NZ Police. Toy guns are also restricted.</p> <p>Prescription Medicines must be in their original container and evidence provided to prove they were prescribed to you by a medical practitioner.</p> <p>Traditional or Herbal Medicines containing plant or plant products</p>

Quarantine

Prohibited Items	Restricted Items
<p><i>Prohibited unless accompanied by a valid permit</i></p> <p>Bee Products Honey, pollen, honeycombs and other bee products</p> <p>Plants bulbs, cuttings, corms, rhizomes or tubers, commercially packed seeds and seeds for planting, fungi, wood, bark, leaves, nuts, bamboo, leis and lei materials</p> <p>Packaging such as straw or used fresh food cartons, egg cartons</p> <p>Food fresh fruit, vegetables, meat and meat products, seeds, nuts</p> <p>Biological cultures and organisms</p> <p>Food or Drinks containing milk, honey, eggs or egg products</p> <p>Live Animals all mammals, birds, bird eggs and nests, fish, reptiles, amphibians, arthropods and insects</p> <p>CITES (the Convention on International Trade in Endangered Species of Wild Fauna and Flora) items such as: Coral, ivory, snakeskin, whale bone items, clam, turtle and tortoise shells and some sea shells or a number of other endangered species. Unless a CITES certificate is provided</p>	<p><i>These items must be declared. Treatment or destruction may be required if contamination or prohibited items are present.</i></p> <p>Traditional or Herbal Medicines containing plant or plant products</p> <p>All Foods dried, canned, herbs, spices, pre-packaged</p> <p>Bamboo, Cane, Rattan, Wooden Articles and Carvings baskets, furniture, Dried Flowers, Seeds and potpourri</p> <p>Skins, Hides, Furs, Wool and Animal Hair Feathers (and items including feathers), Bones, Tusks, Hunting Trophies, Stuffed animals, Reptiles or Birds Eggs including unprocessed wool and animal hair</p> <p>Christmas Wreaths decorations containing plant or animal material (i.e. pinecones)</p> <p>Used Animal Equipment including, beehives, grooming, riding equipment-saddles, bridles, bird cages, pet beds, cages</p> <p>Sporting & Camping Equipment, Footwear, Clothing including tents, sports equipment, bicycles, fishing equipment, golf equipment, hiking boots and other sporting footwear that could be contaminated with soil, seeds or water.</p>

FIDI FAIM in Auckland



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Whilst all care has been taken in compiling the information contained in this brochure Transworld cannot accept any responsibility for errors, omissions and changes. This should only be used as a guideline.

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